



PEGA



About Course

Pega is a powerful low-code platform that builds agility into the world's leading organizations so they can adapt to change. Clients use our AI-powered decisioning and workflow automation to solve their most pressing business challenges – from personalizing engagement to automating service to streamlining operations.

PEGA

CURRICULUM

① **BPM Overview, Project Implementation Methodology, Class Structures & Hierarchy**

Introduction to BPM

Introduction to PRPC

Smart BPM

Build for change

Application Documents

DCO

Application express

PRPC frameworks

Class structure in PRPC

ECS

Inheritance

Class groups

② **User Interface**

Properties display and validation

Layouts

Harness

Sections

Style Branding

3 Decision Rules

Creation of different decision rules, usage in flows and activities.

4 Declarative Rules

Forward chaining

Backward chaining

RDE

Declare constraints

Declare triggers

OnChange

5 Data Modeling

Define PRPC classes

Data branch

Property Types and Modes – Single and page properties

6 Process Flow – Flow & Flow Actions, SLA

Different flow shapes and their purpose

Usage

Creation

Flow Actions
SLA – Creation, Usage

7 Case Management

Work flow
Units of work
Work status
Locking
Design correspondence
Send correspondence

8 PRPC Database Concepts

Role of Rules DB
Link between rules and DB
Basic tables
Exposing column properties

9 Activities

Definition
Configuration
Steps
Parameters
Security
Common methods

10

Integration With External Systems

SOA

HTTP

SOAP

WSDL

Connectors & Services

Listeners

Connect SQL

11

Rule Management & Security

Rule

Ruleset

Ruleset version

Rule resolution algorithm

Operator ID

Access group

Access role

Privilege

12

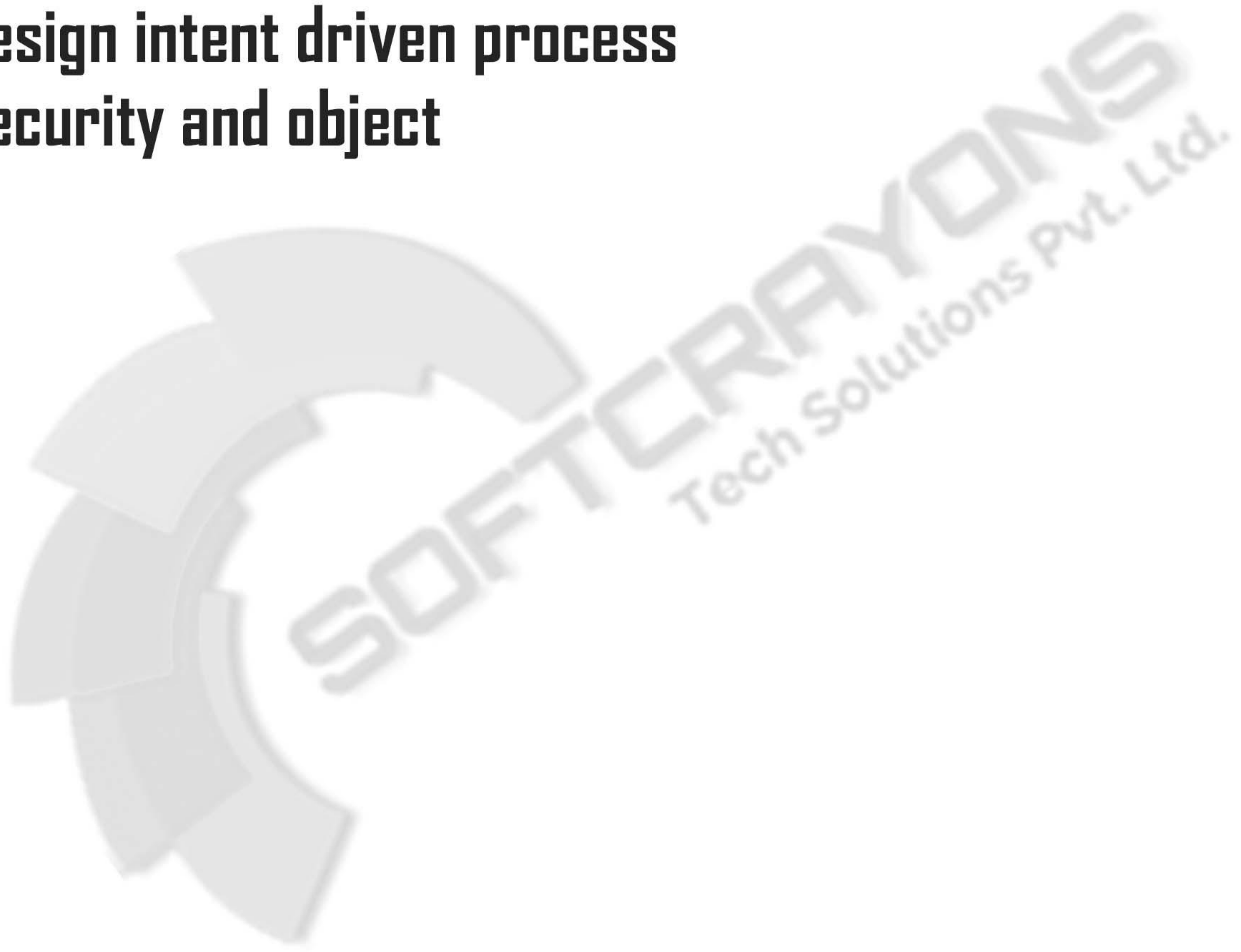
Performance, PRPC Guardrails & Topics Revision

Clipboard

Alerts

Pre-flight

PAL
DB trace
Tracer
SMA
10 guardrails
Iterative approach
Class structure
Build for change
Design intent driven process
Security and object




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